2Q20 Results Webcast

August 7, 2020 This event will start at: 12pm BRT | 11am NYT | 4pm LON



2Q20 Results Webcast



Record-high gross sales performance demonstrates demand resilience for affordable housing and successful digital initiatives





Its digital transformation journey started two years ago leading to an accelerated adaptation to online sales

Customers feeling more at ease: friction reduction

Sales growth

Price recovery over the quarter

Controlled selling expenses

Initiatives aimed at preserving liquidity allowed the generation of operating cash in 2Q20, reversing consumption in 1Q20





Construction works interruption led to slower project progress and loss of productivity (~15% over potential)

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Profitability below expectations, hard hit by the context of the pandemic

 Interruption of works: slower project progress and productivity loss At the height of the pandemic: construction works interrupted in the states of Pernanbuco, Ceará, Goiás and Rio Grande do Sul (27% of works)



Net Operating Income (R\$ million)



Current status: only 2 projects are not operating, both in the city of Porto Alegre (Rio Grande do Sul) (2% of works)

Digitalization efforts to maintain sales and operations and suboptimal costs in physical stores adversely impacted SG&A

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Profitability below expectations, hard hit by the context of the pandemic

- Interruption of works: slower project progress and productivity loss
- 2. Closed stores: sub-optimal costs and additional expenses in view of the migration of operations to the online environment

Digitization efforts and suboptimal costs in stores



Sales in digital format: online *"feirões"* No face-to-face service



Some office work done from home

Selling Expenses (R\$ million and % of gross sales)



General and Administrative Expenses

(R\$ million and % of net revenue)





Profitability below expectations, hard hit by the context of the pandemic

- Interruption of works: slower project progress and productivity loss
- 2. Closed stores: sub-optimal costs and additional expenses in view of the migration of operations to the online environment
- 3. Financial result: larger gross debt due to higher spreads and net cash with lower yields



Improvements in performance indicators were decisive for maintaining gross margin levels in 2Q20



Tenda receivables, after delivery



(Net receivables, R\$ million)

Allowances over Total Receivables (% allowances/gross receivables)

Delivered, >90d overdue Delivered, <90d overdue Not delivered

■ Delivered, current

Tenda receivables, after delivery, aging (2Q20, R\$ million and Allowance over Total Receivable Tenda %)



Adjusted Gross Margin

(%)





Tenda records R\$ 40.3 million in net income in 2Q20, with ROE and ROIC of 14.9% and 21.6% in the last twelve months

ROE (12 months, %) **ROIC** (12 months, %)



Short term results still likely to be adversely impacted by Covid-19 pandemic

Profitability below expectations, hard hit by the context of the pandemic

- Interruption of works: slower project progress and productivity loss
- 2. Closed stores: sub-optimal costs and additional expenses in view of the migration of operations to the online environment
- **3. Financial result:** larger gross debt due to higher spreads and net cash with lower yields

Short term results still likely to be impacted by setbacks of Covid-19

- 1. Price drop and productivity loss are still expected to be reflected in the results until the delivery of the units
- 2. Selling expenses are expected to remain sub-optimal due to empty physical stores
- 3. Financial expenses should remain high in the effort to preserve liquidity

Unemployment rate may deteriorate and new attempts to expand the emergency withdrawals of FGTS may be seen

Outlook

Major uncertainties are dissipating, providing more clarity as to the maintenance of long-term objectives



Resumption of the level of launches (although below expectations)



All-time high sales records



Company working dynamically to preserve value and ensure business sustainability



Default indicators controlled

Offsite Construction

2Q20 Results Webcast



Construction is the largest industry in the world, but it is also the most inefficient



Construction in Global GDP¹ US\$ trillion (2014) and %



Global GDP: 74.0 (100%)

CONSTRUCTION INDUSTRY

No standardization

Small players

Lack of coordination

Cyclic demand

Our main competitive advantage is our industrial approach to construction



Construction in Global GDP¹ US\$ trillion (2014) and %



Global GDP: 74.0 (100%)



Our current business model allows for annual growth of 10% to 15%, reaching full potential within 4 to 6 years





Offsite Construction

Offsite: Higher level of industrialization and solution to the bottleneck of the local scale





OFF-SITE

Closed and controlled environment;

CHALLENGE

- Higher productivity, with 3 shifts;
- Greater efficiency through automation;
- Enhanced operational scale, with optimization opportunities;
- Production Engineering concepts easily converted into Civil Engineering ones

Tenda's target markets would expand from the current 13 major metropolitan regions to all medium-sized cities in Brazil







Consultant focused on productivity and Lean strategies



- PhD in Industrial Engineering from Unicamp
- Visiting Researcher at MIT focused on Lean
- Founding partner of Taktica since 2001
- Lean Consultant for Volvo, Alstom, Tenda

Lean team comprising incompany talents and market professionals



Offsite Construction After defining the first prototype and acquiring the land, the project starts the offsite concept validation tests



Q&A

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